

Oodles Chinese Job Specification

Job Title: Front of House Serving staff

Location: Loughborough

Hours: 0-48 Hours variable per week over 6/7 days which will include evenings and weekends

Overview:

Oodles Chinese is a nationwide franchise offering Indo-Chinese cuisine with eat in and take away food cooked fresh in front of you. We are looking for staff members to join our new team who are passionate about delivering excellent customers service and tasty food.

Benefits:

- Generous staff food allowance and discounts
- Staff incentives
- Excellent training and fun working environment
- Opportunities within a growing nationwide franchise
- Uniform provided

Main duties:

- Taking orders, upselling, serving the customer's orders, cleaning customer area and cash handling
- Food preparation and handling according to brand standards
- Ensuring all areas are clean, tidy and hygienic in accordance with company policy and compliance
- Taking in stock deliveries as and when required
- Ad-hoc duties as required

Skills and experience required:

- Friendly, approachable and professional
- Customer focused
- Able to communicate effectively
- High levels of energy are vital for this fast-paced role
- IT literate – must be able to manage the till / POS system
- Previous experience in a customer facing role is desirable but not essential